

What is MS Exchange?

Microsoft Hosted Exchange Mail is an advanced email server and messaging tool that gives your business anywhere/anytime access to email, contacts, calendars, tasks and files. Employees can share critical information and compare schedules from any location at anytime. You get all the benefits of business-class email and the peace of mind in knowing your business communication needs are in good hands.

Additionally, Exchange allows you to use as many computers as you would like...and the information in Outlook is the same on every one. Our Exchange service allows you to plug in different methods of mobile access to retrieve your information from your mobile device.

Exchange benefits at a glance

Increased collaboration

Improved communications with colleagues and clients brings immediate time-saving and productivity-enhancing benefits.

Additional benefits

It's not just mail: your staff can share calendars, contacts and tasks, unlike using a POP3 server. All of your data is synchronised on several computers at different locations.

Mobile workforce

Your sales team, delivery people, home workers or any geographically spread out staff now have equal access from anywhere to email, calendars and schedules. All of your data can be synchronised with your mobile phone!

No additional IT investment

You share all the benefits of business-class email with your staff, but in one pay-as-you-go service, and you enjoy a free copy of MS Outlook 2007 when you order Exchange Mail.

Everything changes – but still looks the same

Your systems become far more powerful, and your need to maintain them is reduced greatly, but systems still function in the same way, and Outlook still looks the same, allowing for a seamless transition for staff.

Ultra-secure connection

Full SSL connection (the same encryption used for online banking) from Outlook to the server. This is even more secure than having the server in your own building



Microsoft® Exchange Server

Microsoft Exchange v 'Good Enough' POP server email:

- 'Good enough' service stores only email
- Exchange stores email, contacts, calendars and tasks
- POP gives access to Outlook only
- Exchange accesses Outlook, browser, Blackberry and more
- POP backs up nothing
- Exchange backs up everything daily
- If system goes down POP can only recover mail
- Exchange can immediately recover everything

Key features of Exchange

1. Web-based control panel for administrators No technical skill is required with Exchange to create, edit and delete mailboxes, distribution lists, aliases and contacts. You can also adjust mailbox quota size, add or delete admin privileges and forward email to internal or external email addresses. Control panel also allows administrators to enable and disable BlackBerry service, instantly.

2. Improved customer service and follow-up Hosted solutions are centrally managed and updated with the latest patches, so any chances of the system going down are remote. When support is needed we have email and voice support. A highly trained support team deals quickly and efficiently with queries. In addition, easy-to-follow documentation is provided 24 hours a day.

3. Critical back up Your data is always backed up, so if your hard drive crashes you are able to re-download all of your Outlook data back to your new computer.

4. Easy to use Microsoft Exchange is used by over 50% of businesses because it is scalable, secure, reliable, and functional. Exchange allows employees to collaborate as a team and share all information. Exchange allows you to use as many computers as you would like and the information in Outlook is the same on every one. The service allows you to plug in different methods of mobile access to retrieve your information from your mobile device.

5. Highly cost effective An in-house Exchange solution can cost tens or even hundreds of thousands of euro, depending on the type of deployment and the number of users. The in-house solution also needs one or more skilled IT resources to manage it. In comparison, a top-of-the line hosted Exchange solution would cost less than €10 per user per month. There are no minimum order quantities ensuring that you don't end up paying for expensive shelf-ware, no upfront commitment and practically no set-up costs for standard deployments.

6. Advanced data privacy and security MS Exchange is hosted and maintained at highly secure data centres and certified by independent agencies that guarantee data privacy & security. Our hosted Exchange model uses the same encryption that online banking transactions use. In-house Exchange solutions have less security because small businesses cannot usually afford elaborate Physical and Data Security measures. Security in the cloud is arguably better than most enterprises can ever afford for their data centres.